



“REWARD CARD” TERMS & CONDITIONS

By using and redeeming the offer you agree to be bound by the terms and conditions set out in this document. Participation in any activity as a result of redeeming this offer is subject to additional rules or guidelines set out by the Haven Banks Outdoor Education Centre (“Haven Banks OEC”) and further detailed in the Booking Conditions (available separately). Participation constitutes acceptance of this agreement. If you do not agree to abide by the rules set out you will be unable to redeem the offer.

For the duration of the promotional offer, a centre stamp will be awarded for any “full day” of activity with Haven Banks OEC. This includes courses in our school holiday programmes (9:30 am – 4:30 pm) or multiple bookings totalling the same time (6 hours). A half-day activity, such as a Little Adventurers course, will count as half of the required time for 1 single stamp. When 6 stamps have been awarded to an individually named person on 1 reward card you can exchange it for a discount voucher entitling 20% off your next booking. The discount voucher can only be issued to a person of 18 years of age or older. The “next booking” can include any purchase with Haven Banks OEC, including but not limited to school holiday courses, group bookings and equipment hire. The 20% discount will be calculated based on the total booking fee for a single booking on 1 day or consecutively-running days. Only 1 voucher maximum can be used towards a single booking. Additional payments towards the “next booking” can be made by cash in person, card over the telephone or via invoice (to be agreed with centre administrator at time of booking). Bookings are subject to the same conditions outlined in the Haven Banks OEC “Booking Conditions”, which are available from the Centre upon request.

Unless specified, the promotion will run indefinitely. The Centre reserves the right to alter the period or terminate the offer at any time. The awarded discount will be redeemable until the date specified on the voucher (12 months from issue date). The reward card and/or discount voucher will be retracted or destroyed in the event of abuse of the terms and conditions outlined in this document or any of the associated documents pertaining to the events arranged with Haven Banks OEC. The reward card and discount voucher are not exchangeable for any alternative and hold no cash value. Haven Banks OEC are not responsible for any loss or damage to the card and cannot guarantee redemption in such events.

Any personally identifying information that you provide, including but not limited to name, address, telephone and email contact, will be used only for Haven Banks OEC purposes and not disclosed to any third parties. Email and telephone data will be used to contact you regarding the promotion and any bookings made using the promotional voucher. Your personal data will never be made publicly visible without your consent.

Haven Banks OEC reserves the right to alter or terminate the promotion at any time, including the redemption period, participation requirements, terms and conditions and the offer itself. Participation and redemption of the offer will be accepted as agreement of any updated terms and conditions. If we are required to make changes to our privacy policy it will be made accessible on our website.

If you have any queries regarding the promotional offer or its terms and conditions please contact us by telephone on 01392 400150 or via email at info@haven-banks.co.uk.