



HAVEN BANKS
OUTDOOR EDUCATION CENTRE

Haven Banks

Outdoor Education Centre.

School Holiday Activities

Booking Instructions



Online Booking

Our online booking system allows you to immediately check availability on courses, book and pay for activity sessions and courses online, complete all related forms as well as purchase course publications such as logbooks, handbooks and book and pay for:

- School Holiday Activities
- School Holiday Early and Late Clubs
- Children's Weekend Activity Clubs
- Adult Courses and sessions.
- National Governing Body Awards

Ensuring you immediately confirm your place(s) on these courses and enabling you to download all related course information and joining instructions. Additionally, course publications such as logbooks, handbooks and progress cards can be purchased from the online shop area.

Instructions

At the present time, we have purposely not included an online booking and payment system for corporate groups, schools, birthday parties or family groups. We believe group need to be tailored to each group and it is important we discuss your exact requirements for your chosen activity programme to ensure you are provided with the best possible service and experience.

1. Click the [Book Now Icon](#) below or from any of the links from our [website](#).
2. Upon arriving at the Haven Banks Wisepay site, you can browse our shop and available courses. Viewing course information and also download information such as clothing lists, parental information and course brochures. (content still being added for some courses)
3. Once you have decided on the course you would like to book on you will need to "[Create an Account](#)". On the front page of the Wisepay site and on the right hand side, click on the "[Create an Account](#)" button.
4. Complete all the participants details in full, including medical details, water confidence etc. and also the next of kin contact details.
5. Before you click on "Save and Continue". If you wish to create another account, perhaps for a second or third child or another family member, please press the "Save and Create Another Account" button.
6. Upon completion of all required registrations, click on the "Save and Continue" button.
7. Upon submission of the account registration you will be sent a Username and Password via the email address you registered with.
8. Once your Username and Password are received you can revisit the site and Login on the r/h side of the Wisepay site with the credentials provided and then book the course(s) of your choice or visit the shop to purchase course publications and logbooks and book our Early & Late Club option.
9. Once logged in, for convenience, you can change your password at any time by logging in to your account and clicking on the "Change Your Password" Button" by clicking on the "My Wisepay Account" located in the top r/h corner of the page.
10. If you forget your password simply click the "Forgotten Log In Details". You will need to provide the email address you originally registered with to be sent a password reminder. If you forget or no longer use this email address, please contact the Centre by completing the Enquiry Form or Email us and we can reset your account details and send an email confirmation.

Please note the [Early & Late Club Booking](#) is located in the [Shop](#). Please visit this section to book early drop off from 8.15am and late collection up to 5.30pm for School Holiday Activities.

[Book Now](#)

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